Warranty Registration & Transfer Information

TO REGISTER THIS WARRANTY:

Visit our website at:
http://www.owenscorning.com/Roofing/Warranty-101
Click on Register a Standard Product Limited Warranty

The following information is required for registration:

Original Installation Date ________________________________
Original Purchaser’s Name _______________________________
Owens Corning® Shingle Name/Color Installed _______________
Number of Squares Installed _______________________________
Address of Property ______________________________________
_________________________________________________________________

Note: Please retain proof of purchase and installation date with your important records in the event that you choose to transfer this warranty in the future, or upload these documents as you register this warranty online.

TO TRANSFER THIS WARRANTY:

Refer to the warranty for transfer eligibility.

Contact 1-800-ROOFING
For this warranty to be transferred, the property Owner must contact 1-800-ROOFING and have the following:

1) Proof of purchase of the Owens Corning® Roofing System and
2) The installation date and ownership history

Note: The warranty terms herein may refer to a “Warranty Transfer Card” that is no longer used by Owens Corning. Contact 1-800-ROOFING for assistance with warranty transfers.
Limited Warranty on Roofing Shingles

Introduction
Thank you for your recent purchase of Owens Corning shingles. We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we back them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain English terms, including the limitations and restrictions, so you may fully understand the warranty we are selling to you. However, if anything in this warranty is not clear to you, please call us at 1-800-ROOFING.

Who Is Covered
If you live in the United States or Canada and you are the original consumer purchaser (i.e., the homeowner, not the installer or contractor) of one of our shingle products listed below, you are entitled to the benefits of this warranty.

Transferrability of this Warranty
This Warranty may be transferred to you one time to a purchaser of your home. However, to transfer this Warranty, either you or the purchaser of your home must complete the attached Transfer Card and submit it along with a transfer fee of $50.00 within sixty (60) days of the real estate transfer. The transfer card requires the name of the new homeowner, the type of shingles on your home and the original date of installation. After you have transferred this Warranty to the purchaser of your home, it may not be transferred again. That is, the purchaser of your home may not transfer this Warranty to any subsequent purchasers. If you or the new homeowner have questions regarding this warranty or the transfer process, please call 1-800-ROOFING.

How Long You Are Covered
The duration of your warranty depends on the type of shingles you purchased. See the chart at the end of the warranty for the specific warranty period that applies to your shingles.

What Is Covered
We warrant that your Owens Corning shingles are free from any manufacturing defects that materially affect their performance on your roof.

What Is Not Covered
After our shingles leave our manufacturing facility, they are subject to conditions and handling beyond our control that can affect their performance. This warranty does not cover any problems with non-defective shingles caused by conditions or handling beyond our control. Some examples of condition not covered by this warranty include:

1. Acts of God such as storms and winds in excess of 60 miles per hour for 20- and 25-year warranted shingles, and 80 miles per hour for 30- and 40-year warranted shingles.
2. Foot traffic on your roof or damage caused by objects (such as tree branches) falling on your roof.
3. Improper or faulty installation of your shingles by your contractor (installation must be in accordance with our written installation instructions).
4. Discoloration caused by algae, fungus, lichen or cyanobacteria (unless covered under the section entitled "What About Algae Resistance" that follows).
5. Inadequate attic ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING.
6. Settlement of the structure of your home or buckling or cracking of the deck over which your shingles are installed;
7. Any costs that you incur which are not authorized in advance by Owens Corning.

What Your Remedy Is
1. Manufacturing Defects. If the performance of your shingles is ever materially affected during the term of this warranty by a manufacturing defect, we will pay you the cost (including labor) of having Owens Corning repair, replace or recover the affected shingles, subject to certain limitations. Specifically, we will not pay for any metal flashing, fasteners, or other related work, and we will not pay for the cost to remove or repair any affected shingles.
2. Proration of Your Remedy. If your shingles have been installed longer than twelve (12) months, we take into account the number of shingles of a new roof you have enjoyed through the date of your claim, and reduce the amount of your payment to you accordingly. For example, if you had a 2-year warranty (24 months) and you make your claim in the last month of the 2-year warranty (i.e., the 24th month), we will pay you 0.8333 of 1.00 (or 83.33%) of the reasonable cost to repair or replace your shingles.
3. Alternative Remedy. There may be certain circumstances in which it is in your best financial interest to have Owens Corning to provide you with replacement shingles rather than providing you with the payment described above. Therefore, we reserve the right to provide such replacement shingles as an alternative remedy at our sole discretion.

What About Wind Resistance
Your shingles contain a strip of asphalt shingles that require direct warm sunlight for a period of time in order to seal properly. If your shingles are installed during a period of extreme heat, they may not seal adequately until the sun energizes them. During winter, your shingles are more vulnerable to blow-offs and wind damage. If you have a 20- or 25-year warranty, this warranty is only effective for five (5) years from the date of installation. If your shingles have a 30- or 40-year warranty, the warranty is only effective for five (5) years from the date of installation. If your shingles have a 30- or 40-year warranty, we will cover all costs of repairing or replacing your shingles if a hurricane or high-speed wind event occurs that causes damage to your home.

What About Algae Resistance
If the shingles that you purchased were not specifically labeled as "Algae Resistant" ("AR Shingles"), then no discoloration caused by algae is covered by this warranty as explained in the preceding section entitled "What About Algae Resistance." However, if you purchased AR Shingles, and they become discolored due solely to algae, fungal, lichen, or cyanobacteria growth, during the warranty term (i.e., 120 months), following our standard installation, we will pay the reasonable cost (including labor, but excluding the cost of metal work required to remove the affected shingles if required) of cleaning such growth off the affected shingles, up to the original cost of the shingles. However, if your AR Shingles have been installed for longer than twelve (12) months, we take into account the number of months of use you have enjoyed through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we prorate the amount of your payment through the date of your claim. For example, if you make your claim in the last month of the 5-year warranty of the i.e., the 60th month), we will pay you 0.8333 of 1.00 (or 83.33%) of the reasonable cost to clean such growth off the affected shingles.

Replacement Shingle Variations
As a result of our ongoing efforts to improve and enhance our shingle product line, we reserve the right to discontinue or modify our shingles, including our colors. We are not bound to you if you make a warranty claim in the future and any replacement shingle will vary in color because of our random weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

Claims Process
To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to Owens Corning, Consumer Response Center, One Owens Corning Parkway, Toledo, Ohio 43623. Explain the problem and include proof of purchase for the shingles and the date they were installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and we will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to call us at 1-800-ROOFING.

Limitations
Any implied warranty, including the implied warranty of fitness for a particular purpose, is limited in duration to the express warranty provided above for your shingles unless a shorter period is permitted by law.

Your remedy for defective shingles is wholly described in the preceding section entitled "What Your Remedy Is." You are NOT entitled to any further compensations that are described in that section. We are NOT responsible for any consequential or incidental damages, including damage to your home or to your home's contents.

Some states do not allow limitations or exclusions on how long an implied warranty last and/or do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Transferrability of Warranty
This warranty may be transferred by you one time to a purchaser of your home. However, to transfer this Warranty, either you or the purchaser of your home must complete the attached Transfer Card and submit it along with a transfer fee of $50.00 within sixty (60) days of the real estate transfer. The transfer card requires the name of the new homeowner, the type of shingles on your home and the original date of installation. After you have transferred this Warranty to the purchaser of your home, it may not be transferred again. That is, the purchaser of your home may not transfer this Warranty to any subsequent purchasers. If you or the new homeowner have questions regarding this warranty or the transfer process, please call 1-800-ROOFING.

Type of Shingles: Check appropriate box:
- [ ] Oakridge® 40 Deep Shadow, 40-Yr. Warranty (480 sq. ft. or less)
- [ ] Oakridge® 30 Shadow, 30-Yr. Warranty (330 sq. ft. or less)
- [ ] Prominence® 30-Yr. Warranty (360 sq. ft. or less)
- [ ] Supreme® 40 25-Yr. Warranty (360 sq. ft. or less)
- [ ] Oakridge® 25 25-Yr. Warranty (300 sq. ft. or less)
- [ ] Supreme® 25 20-Yr. Warranty (300 sq. ft. or less)
- [ ] GlassBak® 25 25-Yr. Warranty (150 sq. ft. or less)
- [ ] Classic® 20-Yr. Warranty (240 sq. ft. or less)

Name of Contractor or Dealer

Date of Installation

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