Warranty Registration & Transfer Information

TO REGISTER THIS WARRANTY:
Visit our website at:
http://www.owenscorning.com/Roofing/Warranty-101
Click on Register a Standard Product Limited Warranty

The following information is required for registration:

Original Installation Date __________________________
Original Purchaser’s Name __________________________
Owens Corning® Shingle Name/Color Installed __________
Number of Squares Installed _________________________
Address of Property _________________________________

Note: Please retain proof of purchase and installation date with your important records in the event that you choose to transfer this warranty in the future, or upload these documents as you register this warranty online.

TO TRANSFER THIS WARRANTY:

Refer to the warranty for transfer eligibility.

Contact 1-800-ROOFING
For this warranty to be transferred, the property owner must contact 1-800-ROOFING and have the following:

1) Proof of purchase of the Owens Corning® Roofing System and
2) The installation date and ownership history

Note: The warranty terms herein may refer to a “Warranty Transfer Card” that is no longer used by Owens Corning. Contact 1-800-ROOFING for assistance with warranty transfers.
LIMITED WARRANTY ON ROOFING SHINGLES

LIMITATIONS ON THE TRANSFERABILITY OF THIS WARRANTY ARE SET FORTH HEREIN.

INTRODUCTION

Thank you for your recent purchase of Owens Corning shingles. We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING or visit our Web site at www.owenscorning.com.

WHO IS COVERED?

If you live in the United States or Canada and you are the original consumer purchaser (i.e., the homeowner) of the shingles directly from Owens Corning or one of our authorized dealers, you are entitled to the benefits of this warranty.

TRANSFERABILITY OF THIS WARRANTY

You can transfer this warranty one time, anytime during the life of the warranty. For this warranty to be transferred, the homeowner must complete and return the attached Transfer Warranty Card, along with a transfer fee of one hundred dollars ($100.00), within sixty (60) days after the date of the real estate transfer to obtain the benefits of this warranty. Proof of purchase of the Owens Corning shingles and the installation date must be submitted at the same time. AFTER YOU HAVE TRANSFERRED THIS WARRANTY TO THE PURCHASER OF YOUR HOME, IT MAY NOT BE TRANSFERRED AGAIN. THAT IS, THE PURCHASER OF YOUR HOME MAY NOT TRANSFER THIS WARRANTY TO ANY SUBSEQUENT PURCHASER.

HOW LONG ARE YOU COVERED?

The duration of your warranty depends on the type of shingles you purchased. See the chart at the end of the warranty for the specific warranty period that applies to your shingles.

WHAT IS COVERED?

We warrant that your Owens Corning shingles are free from any manufacturing defects that materially affect their performance on your roof.

WHAT IS NOT COVERED?

Damage to the product due to any cause not expressly covered herein. After our shingles leave our manufacturing facility, they are subject to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with non-defective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hailstorms and winds in excess of wind levels listed in the chart at the end of this warranty.
2. Damage to or failure of the shingles as a result of damage to or failure of the underlying roofing structure.
3. Frost-related damage to your roof or damage caused by objects (such as tree branches) falling on your roof.
4. Improper or faulty installation of your shingles. Installation must be in accordance with our written installation instructions.
5. Discoloration caused by algae, fungi, lichens or cyanobacteria (unless covered under the section “What About Algae Resistance” that follows).
6. Inadequate ventilation or roof drainage. If you have any questions about appropriate ventilation requirements, please contact us at 1-800-ROOFING.
7. Settlement of the structure of your home or backing or cracking of the deck over which your shingles are installed.
8. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting, or the application of cleaning solutions, coatings, or other modifications.
9. Labor costs incurred after the Tru PRO® Option coverage period has expired.
10. Any costs that you incur that are not authorized in advance by Owens Corning.

WHAT IS YOUR REMEDY?

1. Tru PRO® Option Coverage Period. During the Tru PRO® Option coverage period of this warranty, we will pay you 100% of material and labor costs, as reasonably determined by Owens Corning, to repair replace or recover defective shingles subject to certain limitations. Specifically, we will not pay for any metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles. The Tru PRO® Option coverage period is three (3) years for 20-year warranted shingles and five (5) years for all other shingles.
2. Prorated Period. Once the Tru PRO® Option coverage period of this warranty has expired, material will be covered but not labor and we will take into account the number of months of the warranty remaining at the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of your payment through the date of your claim. For example, if you have a 40-year warranty (480 months) and you make your claim in the last month of the warranty (i.e., the 480th month), we will not cover labor but will pay out 360/480ths of the reasonable material cost to repair or recover your shingles. As an alternative, we may elect to provide you with replacement shingles rather than provide you with the prorated payment described above. Therefore, we reserve the right to provide such replacement shingles as an alternative remedy at our sole reasonable discretion.

WHAT ABOUT WIND RESISTANCE?

Your shingles contain strips of asphalt sealant that require direct warm sunlight for several days in order to seal properly. If your shingles are installed during a period of cool weather they may not adequately seal until the season changes or the weather warms, and your shingles may not receive direct sunlight or are not exposed to adequate surface temperatures, they may never seal. Prior to installing your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect. We are not responsible for any blow-offs or wind damage that may occur prior to thermal sealing having occurred. After your shingles have sealed, however, they will be covered under this warranty. If there are any blow-offs of wind damage in winds up to the levels listed in the chart at the end of this warranty, HOWEVER, FOR ALL SHINGLES, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS 5% EFFECTIVE FOR A PERIOD OF FIVE (5) YEARS ONLY FOLLOWING THE DATE OF INSTALLATION AND NOT FOR THE FULL WARRANTY PERIOD OF THE SHINGLES.

WHAT ABOUT ALGAE RESISTANCE?

If the shingles that you purchased were not specifically labeled as “Algae Resistant” (“AR”), then any discoloration caused by algae is not covered by this warranty as explained in the section above, “What Is Not Covered.” However, if you did purchase AR shingles, they are covered under this warranty for a period of ten (10) years (prorated after the first twelve (12) months) following the date of installation (“AR Warranty Period”). Against discoloration caused by fungal, lichenic or cyanobacterial growth (“Algae Growth”). If such discoloration occurs during the AR Warranty Period, you will be entitled to the following remedy:

1. Remedies for Algae Growth. If your AR shingles are discolorated by algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, including labor (such amount to exceed the initial cost of the AR shingles plus the initial cost of installation), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. Specifically we will not cover any metalwork, flashings or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR warranty the term “repair” as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
2. Proration. If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use. However, if you have any question during the last month of the 5th year of the AR warranty (i.e., the 60th month), we will not cover labor but will cover 1/2 of the reasonable material cost of the affected AR shingles (such cost not to exceed 1/2 of the initial cost of the AR product).

REPLACEMENT SHINGLE VARIATIONS

As a result of our ongoing efforts to improve and enhance our Owens Corning product line, we may either redevelop or modify our shingles, including their colors. If the colors are changed, you will receive the identical color shingles to replace your original shingles. You will also receive the identical warranty to the one you were sold and have no claim for change of color. If you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line, you should understand that if we replace any of your shingles under the warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

CLAIMS PROCESS

To make a claim under this warranty, you need to do so within thirty (30) days after you discover the problem. Just call us at 1-800-ROOFING or send us a letter addressed to Owens Corning, Customer Response Center, One Owens Corning Parkway, Toledo, Ohio 43659. Explain the problem and include proof of purchase for the shingles and the date they were installed on your roof. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we will ask you to provide all your semantic, pictures of your shingles and/or shingle samples for us to test. If you have any questions, do not hesitate to write to us at the address above, call 1-800-ROOFING or visit our Web site at www.owenscorning.com.

LIMITATIONS

Any implied warranty, including the implied warranties of merchantability and fitness for a particular purpose, is limited in duration to the express warranty provided above unless a shorter period is permitted by law.

Your remedy for defective shingles is fully described in the preceding section. “What is your remedy?” You are not entitled to anything more THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING PREFERRED PROTECTION LIMITED WARRANTY OR THE PLATINUM PROMISE® LIMITED WARRANTY. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING DAMAGE TO YOUR HOME OR TO YOUR HOME’S CONTENTS.

See actual warranty for details, limitations and requirements. Subject to change without notice.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

TYPE OF SHINGLES: Check appropriate box.

PRODUCT: 

WARRANTY: 

Length: Wind: 

Oakridge PRO 50® Deep Shadow Shingles

with SunNest® Technology

without SunNest® Technology and with 6" felt application

without SunNest® Technology

50 Years 130 MPH

50 Years 110 MPH

50 Years 90 MPH

Oakridge PRO 40® Shadow Shingles

with SunNest® Technology

without SunNest® Technology

40 Years 130 MPH

40 Years 80 MPH

Oakridge PRO 30® Shingles

with SunNest® Technology

without SunNest® Technology

30 Years 110 MPH

30 Years 70 MPH

Prominence® AR

30 Years 110 MPH

Supreme®

25 Years 60 MPH

Glocklock®

25 Years 60 MPH

Classic®

20 Years 60 MPH

Q AR shingles—Please check if your shingles are algae resistant.

* High Ridge Hip & Ridge wind warranty is 110 MPH with 4-1/2" felt application (see installation instructions for more details).