THERMAFIBER® FIRE & SOUND GUARD® PLUS FAQ

1. **What is Thermafiber® Fire & Sound Guard® Plus?**
   Fire & Sound Guard® Plus is the first hybrid mineral wool insulation batt product that offers thermal performance, noise control, and fire resistance for both interior and exterior walls, floors, and ceilings for residential and light commercial construction applications.

2. **What is the difference between Thermafiber® Fire & Sound Guard® Plus, Thermafiber® Fire & Sound Guard®, and Thermafiber® UltraBatt™?**
   - Fire & Sound Guard® is an interior wall batt that is designed for noise control.
   - UltraBatt™ is an exterior wall batt that is designed for thermal comfort.
   - Fire & Sound Guard® Plus combines the acoustic benefits of Fire & Sound Guard® and the thermals of UltraBatt™ into one product and can be used in both interior and exterior walls. It meets the same test standards, has the same SKU offering and more (two new R-values: R-13 and R-21), and it is just as easy to install.

3. **Why are we combining Fire & Sound Guard® and UltraBatt™?**
   Having one hybrid product instead of two makes it easier to manage inventory in a warehouse and/or on a job site.

4. **Why did we add R-13 and R-21 to the portfolio?**
   - From a prescriptive code perspective, R-15 and R-23 are essentially overengineered for many markets throughout the country.
   - By adding two additional R-values, it puts our portfolio more in line with what is needed to meet code.
   - R-15 and R-23 are still included in our portfolio if a customer chooses to stay with our historical offering.

5. **Will the sizes currently offered in UltraBatt™ products be available in Fire & Sound Guard® Plus?**
   - Yes. All current sizes in both wood and steel stud sizing will be available. See charts to the right.
   - Custom sizes are available upon request.
   - Foil facing will be handled through the RTQ process (UltraBatt™ with foil until we do a trial in Joplin with FSG+)

6. **When will Fire & Sound Guard® Plus be available?**
   For order, mid-August. We start production in September.

7. **Will there be a formaldehyde-free version of Fire & Sound Guard® Plus available?**
   Yes. For order, mid-August. We start production in September. Please let Customer Service know at the time of ordering. NOTE: FF will be tri-packed. Just like how UltraBatt™ FF is packaged.

8. **Is the packaging going to differ on Fire & Sound Guard® Plus?**
   - No. Like the products it is replacing, Fire & Sound Guard® Plus will be polybagged in unitized bundles exactly as we are doing today.
   - Only difference is that the packaging graphics will change.
   - 1 bundle = 4 polybags*
   - 1 pallet (48" x 48" pallet size) holds either:
     - 6 bundles of 15" or 16" material
     - 4 bundles of 23" or 24" material
   - 1 truck holds 26 pallets per 53' trailer (13 pallets per row, 2 rows), which equals either:
     - 156 bundles of 15" or 16" material (624 polybags)
     - 104 bundles of 23" or 24" material (416 polybags)

   *Formaldehyde-free SKUs will be packaged with 3 polybags per bundle.

9. **Does my pricing change?**
   - Pricing will stay consistent.
   - R-13 and R-21 SKUs will be priced to fit into the portfolio.

WOOD STUD SIZES AVAILABLE

R-13	3.5" x 15" x 47"	8 pcs per bag
	3.5" x 23" x 47"	8 pcs per bag
R-15	3.5" x 15" x 47"	8 pcs per bag
	3.5" x 23" x 47"	8 pcs per bag
R-21	5.5" x 15" x 47"	6 pcs per bag
	5.5" x 23" x 47"	6 pcs per bag
R-23	5.5" x 15" x 47"	5 pcs per bag
	5.5" x 23" x 47"	5 pcs per bag
R-30	7.1" x 15" x 47"	3 pcs per bag
	7.1" x 23" x 47"	3 pcs per bag

STEEL STUD SIZES AVAILABLE

R-10	2.5" x 16" x 48"	8 pcs per bag
	2.5" x 24" x 48"	8 pcs per bag
R-13	3.5" x 16" x 48"	8 pcs per bag
	3.5" x 24" x 48"	8 pcs per bag
R-15	3.5" x 16" x 48"	6 pcs per bag
	3.5" x 24" x 48"	6 pcs per bag
R-21	5.5" x 16" x 48"	6 pcs per bag
	5.5" x 24" x 48"	6 pcs per bag
R-24	6" x 16" x 48"	4 pcs per bag
	6" x 24" x 48"	4 pcs per bag

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