VR HEADSET
SETUP GUIDE

Get ready to step into a whole new world! This guide will walk you through the essential steps to set up your Owens Corning Virtual Reality (VR) training, ensuring a smooth and immersive experience from the very beginning. **Before we begin, make sure you have the following:**

- Your VR headset and controllers which are in kiosk mode to run only Owens Corning VR training
- Stable internet connection (for updates and downloads)
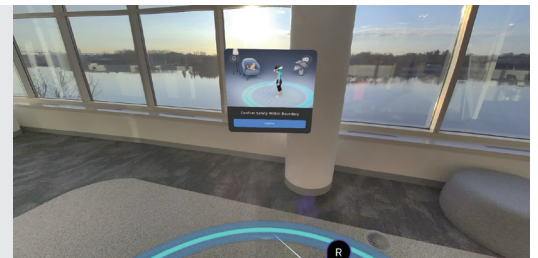- Clear play area (at least 6.5 ft x 6.5 ft recommended for room-scale VR)

1

Power On
To turn on your headset, press and hold the power button on the right side of the device for approximately two seconds.
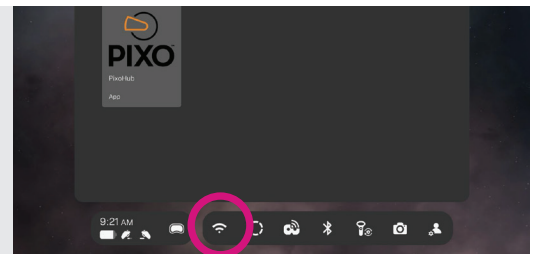

2

Confirm Safety Boundry
To adjust, drag the blue circle to your desired safe zone.
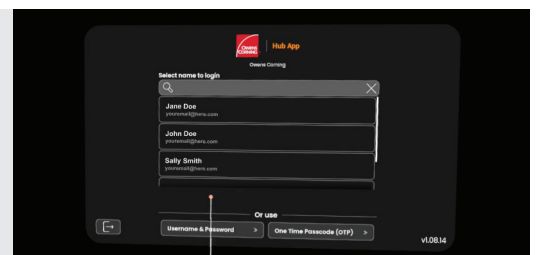

3

Connect to WiFi
Click the WiFi symbol from the bottom settings bar.
Select your WiFi network.

4

Login
Launch the Pixo Hub App and login. Select your name from the roster list. *An active OCConnect™ account is required for the user to access the training.*

SECONDARY LOGIN OPTION:
ONE TIME PASSCODE

1. Log into your OCConnect™ Resource Center account
  A. On a desktop or mobile device, go to owenscorning.com/connect
  B. Enter your OCConnect™ Resource Center credentials to log in

2. Launch Owens Corning University
  A. Once logged in, navigate to Owens Corning University in the left navigation

3. Select VR course to generate code
  A. Use the search bar to look for "Virtual Reality"
  B. Choose the desired training course from the results
  C. Click on "VR Access: Launch 6-digit Headset Code" to generate your one-time code

4. Enter code in headset
  A. Power on your VR headset and complete the initial setup (safety boundary and WiFi connection)
  B. On the login screen, select "One Time Code"
  C. Enter the 6-digit code you generated on your desktop or mobile device

FREQUENTLY ASKED QUESTIONS

Q: I have an active OCConnect account but don't see my name on the roster list. Who do I contact?
A: Reach out to prodesk@owenscorning.com or 1-866-ProDesk. If you do not have an active OCConnect account, you can contact ProDesk@owenscorning.com or call 1-866-ProDesk to set up your account. Once you activate your OCConnect account, please allow 24 hours for your name to populate on the drop down in the headset after activation.

Q: How do I get my WiFi to work on the VR headset?
A: If your headset shows that it's connected to WiFi but you're still experiencing issues:
  1. Go to the WiFi settings on your headset and select the network you're connected to. Choose the option to "Forget Network"
  2. Select the same network again and re-enter the password to reconnect.

Q: I don't have an active OCConnect™ account—how can I get one set up?
A: Ask your company's owner, location manager, or admin to set up your OCConnect™ account, or contact ProDesk at 1-866-ProDesk or prodesk@owenscorning.com for support.

VIEW FAQ FLYER

ADDITIONAL SUPPORT

For additional support and technical questions, please email prodesk@owenscorning.com or call 1-866-PRODESK.