

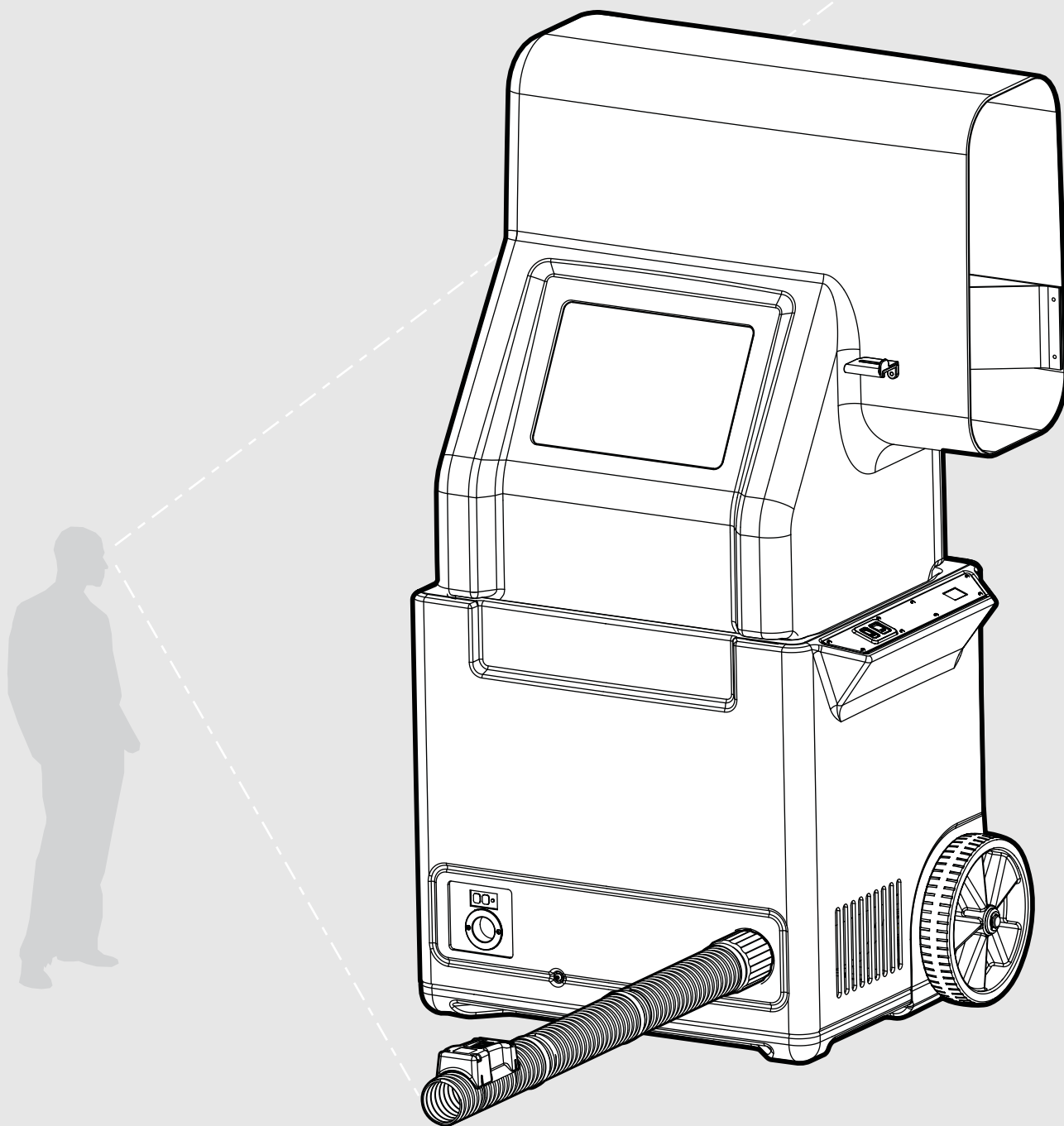


ATTICAT[®]

PINK[®]

BLOWN-IN INSULATION

TROUBLESHOOTING GUIDE



TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Machine will NOT start and green power light is NOT on at control panel	Power cord not plugged in to machine or wall outlet	Plug power cord into machine and into standard 115V electrical outlet
	GFCI (Ground Fault Circuit Interrupter) has been tripped	Reset the GFCI: • Unplug the machine, wait 2 minutes and plug it back in. • Press reset • If it continues, try another circuit and a new power cord
	Circuit breaker is turned off or tripped	Check household circuit breakers or fuses
	Feeder is not attached to base or not attached to base properly	Make sure feeder is attached to base and latches are secured. Feeder must be placed with the feeder opening directly above the control panel.
Fault light is FLASHING at control panel	A material jam has stopped the machine from running	• Unplug machine • Remove feeder and clear material jam, then replace feeder • Plug machine in
ATTIC REMOTE does not work, but machine turns on at control panel	Battery is not working	• Unscrew the 4 screws on top of the attic remote • Remove the remote and the 2 mounting rings from the hose • Turn remote over and remove the screw holding the battery retainer • Replace the 2 AAA batteries • Reattach the battery retainer and place the remote and mounting rings back on the hose • Secure the 4 screws to the mounting rings
	None of the above solutions works	Control the machine from the control panel
Machine runs slowly	Low voltage circuit	Plug into another electrical outlet on a different circuit
	Incorrect power cord	Use specified power cord

PROBLEM	POSSIBLE CAUSE	SOLUTION
Insulation not released from plastic packaging when inserted into machine feeder	The package of insulation was not cut in half	Cut the package of insulation in half along dotted line on package
	Too much insulation is being inserted into the machine at once	Insert only one half-bag into machine feeder at a time
	The insulation is being inserted incorrectly into the machine	Insert the half-bag open (cut) end first; push half-bag fully to the far end of the feeder wall
	There is no blade in the AUTOCUTTER or the blade is dull or broken	• Turn off machine • Unplug power cord • Insert standard utility knife blade into AUTOCUTTER assembly
	Blade could be clogged with insulation	Unclog blade
Insulation released from plastic packaging, but machine appears to be jammed	Too much material is in the feeder	• Check to see if any insulation is coming out of open end of hose • Check to see if insulation is flowing through machine by observing operation through inspection window • Turn off machine • Unplug power cord • Release latches and remove feeder from top of base • Remove insulation from base of machine • Plug machine in, turn on, and press start button
	Insulation was pushed down into the machine	
Insulation and air not coming out of hose	The hose is not attached	Attach the hose to the machine
	There is a blockage in the hose	Remove hose and shake vigorously to dislodge insulation and resume flow
Air, but no insulation coming out of hose	Machine is jammed	See previous section
	Either the agitators or valve are not turning	Secure repair assistance
After inserting insulation into machine feeder, plastic packaging is difficult to remove	Half-bag is not inserted all the way into the feeder and past the AUTOCUTTER	Push half-bag horizontally all the way into machine feeder past AUTOCUTTER
		Wait until insulation is released from the plastic packaging before attempting to remove plastic

PROBLEM	POSSIBLE CAUSE	SOLUTION
Plastic packaging falls down into machine	User error	• Turn off machine • Unplug power cord • Release latch and remove feeder from top of base • Remove plastic packaging from lower portion of machine • Re-attach feeder • Resume use
Machine is blowing insulation unusually slowly. The normal rate is approximately 7 lbs./ minute or 4-5 minutes per bag.	Valve housing has lost pressure due to damaged vanes	Obtain repair service
	Blower is not working properly	
NONE OF THE SOLUTIONS SOLVES PROBLEM.		Call 1-800-GET-PINK®

For additional resources, visit www.owenscorning.com/atticat

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.