





# International Warranty

## Introduction

Thank you for your recent purchase of roofing shingles manufactured by Owens Corning Roofing and Asphalt, LLC ("Owens Corning"). We believe we manufacture the highest quality and most attractive shingles available anywhere, and that is why we stand behind them with one of the best warranties in the industry. We have attempted to write this warranty in clear and concise terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, the terms contained herein are subject to change without notice. If anything in this warranty is not clear to you, please call us at +1-419-324-2895 8:00AM-8:00PM EST, or visit our Web site at [www.owenscorning.com/roofing.g](http://www.owenscorning.com/roofing.g).

## Who Is Covered

If you live outside of the United States or Canada and you are the original consumer purchaser (i.e., the homeowner, not the installer or contractor) of one of our shingle products listed in the chart at the end of this warranty you are entitled to the benefits of this warranty.

## Transferability of This Warranty

This warranty is personal to you and may not be transferred to any subsequent purchasers of your home.

## What Is Covered

We warrant that your Owens Corning® shingles are free from any manufacturing defects that materially affect their performance on your roof during the TRU PROtection® coverage period or that cause leaks for the balance of the applicable warranty period.

## How Long Are You Covered

The length of your warranty depends on the type of Owens Corning® shingles you purchased. See the chart at the end of this warranty for the specific warranty period that applies to your shingles.

1. TRU PROtection® Coverage Period—During the TRU PROtection® coverage period of this warranty, our payment to you will be 100% of material costs (excluding labor), as reasonably determined by Owens Corning, to repair, replace or recover defective shingles, subject to certain limitations. Our payment will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to remove or dispose of your shingles. The TRU PROtection® coverage period does not apply to Wind and Algae coverage. Please see **"What About Wind Resistance"** and **"What About Algae Resistance"** portions of this warranty for applicable coverage.
2. Prorated Period—Once the TRU PROtection® coverage period for the Owens Corning® shingles purchased has expired, the prorated period will begin. Material will be covered, but labor will not be covered during the prorated period, and we will take into account the number of months of use you have enjoyed from the original installation date through the date of your claim, and reduce the amount of our payment to you accordingly. That is, we will prorate the amount of our payment to you through the date of your claim for any manufacturing defects that cause leaks for the balance of the applicable warranty period. For example: If you have a twenty-five (25) year warranty (i.e., 300 months) and you make your claim in the last month of the 20th year of the warranty (i.e., the 240th month), we will not cover labor but our payment to you will be 60/300ths (such cost not to exceed 60/300ths of the material cost at the time of purchase). For lifetime shingle coverage, see the **"Lifetime Shingle Proration Table."**

\*Owens Corning® Hip & Ridge Shingles wind warranty is 110 MPH (177 KPH) with 4-nail application on *Duration* shingles and 1

# English

3. Other Types of Shingles—The coverage for all lifetime shingles offered by this warranty applies only to single family detached homes. In the instance of shingles purchased or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for lifetime shingles will be forty (40) years from the original installation date of the shingles, and the TRU PROtection<sup>®</sup> coverage period will be five (5) years. For lifetime shingle coverage, see the **“Lifetime Shingle Proration Table.”**

**Lifetime Shingle Proration Table**

Structure/Owner	TRU PROtection <sup>®</sup> Period Years 1-10	Prorated Period Years 11-40	Prorated Period Years 41 and Beyond
Single family detached home owned by individuals	100%	80% reduced by 2% every year thereafter until year 40	20%
Structure/Owner	Years 1-5	Years 6-40	Years 41 and Beyond
Any other types of structures or owners	100%	87.5% reduced by 2.5% every year thereafter until year 40	No coverage

4. Exceptions—At all times, Owens Corning's obligation to pay for repair, replacement, or prorated portion of the original purchase price of the defective shingles is subject to certain limitations. All material costs must be pre-approved by Owens Corning and Owens Corning retains the right to provide materials in lieu of compensation. Any replacement Owens Corning<sup>®</sup> products will be warranted only for the remainder of the original warranty period. Additionally, Owens Corning will not pay for any underlayment, metalwork, flashings or other related work, and we will not pay for the cost to remove or dispose of your shingles.
5. What About Wind Resistance—Your shingles contain asphalt sealant that requires direct warm sunlight for several days (Thermal Sealing) in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the season changes or the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never achieve Thermal Sealing. Prior to Thermal Sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that may occur prior to Thermal Sealing having occurred. After your shingles have achieved Thermal Sealing, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds up to the levels listed in the chart at the end of this warranty. **HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF FIFTEEN (15) YEARS FOR LIFETIME SHINGLES AND FIVE (5) YEARS FOR ALL OTHER SHINGLES FROM THE ORIGINAL DATE OF INSTALLATION.** Owens Corning will be liable only for the reasonable cost of replacing blown-off shingles (material only).
6. What About Algae Resistance—If the shingles that you purchased were not specifically labeled as “Algae Resistant” (AR), then any discoloration caused by algae is not covered by this warranty as explained in the section below, **“What Is Not Covered.”** However, if you did purchase AR shingles and they are installed in a Non-Tropical Zone, they are covered for the period described in the chart at the end of this warranty (prorated after the first twelve [12] months) following the date of installation (“AR Warranty Period”) against brown-black staining caused by growth cyanobacteria *Gloeocapsa* algae. We do not cover the effects of other

growth such as mold, lichen and green algae. If you did purchase AR shingles and they are installed in a Tropical Zone, then they are covered under this warranty for a period of five (5) years following the date of installation against brown-black staining caused by growth of cyanobacteria *Gloeocapsa* algae. We do not cover the effects of other growth such as mold, lichen and green algae. For purposes of this warranty, "Tropical Zone" shall mean the area between the Tropic of Cancer located at 23.5 degrees north of the Equator and the Tropic of Capricorn located 23.5 degrees south of the Equator and "Non-Tropical Zone" shall mean all areas outside the Tropical Zone. If brown-black staining occurs during the AR Warranty Period, you will be entitled to the following remedy:

- A. Remedy for Algae Growth—If your AR shingles are discolored by cyanobacteria algae growth during the first twelve (12) months of the AR Warranty Period, we will cover the cost, excluding labor (such cost not to exceed the initial cost of the AR shingles), as reasonably determined by Owens Corning, to repair, replace or recover the affected AR shingles, subject to certain limitations. We will not cover any underlayment, metalwork, flashings or other related work, and we will not cover the cost to tear off or dispose of your AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced or recovered will be made solely by Owens Corning.
- B. Proration—If your AR shingles have been installed longer than twelve (12) months, labor will not be covered and we will prorate the cost of your coverage to take into account the number of months of use that you have enjoyed through the date of your claim. For example: If you make your claim in the last month of the fifth (5th) year of the AR warranty (i.e., the 60th month) and the AR warranty length is ten (10) years (i.e., 120 months), we will not cover labor but will cover 60/120th of the reasonable material cost of the affected AR shingles installed in a Non-Tropical Zone (such cost not to exceed 60/120th of the material cost at time of purchase of the AR shingles) or we will pay you 1/5th of the reasonable material cost of the affected AR shingles installed in a Tropical Zone (such cost not to exceed 1/5th of the initial cost of the AR products).

### **What Is Not Covered**

Our warranty does not cover damage to the shingles due to any cause not expressly covered herein. After our shingles leave our manufacturing facility, they are subjected to conditions and handling beyond our control that could affect their performance. This warranty does not cover any problems with nondefective shingles caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail, strong storms (hurricanes) or winds over the maximum windspeed listed in the chart at the end of this warranty, or ice damming above the area covered by leak barriers or flashings.
2. Damage to or failure of the shingles as a result of damage to or the failure of the underlying roofing structure.
3. Foot traffic on your roof or damage caused by object(s) (e.g., tree branches) falling on your roof.
4. Improper or faulty installation of your shingles—installation must be in accordance with our written installation instructions and comply with local building codes.
5. Shading, or variations in the color of your shingles, or discoloration caused by algae, fungi, lichen or cyanobacteria (unless covered under the section **"What About Algae Resistance"** above).
6. Inadequate ventilation or roof drainage. Some exceptions may apply. If you have questions, please contact us at +1-419-324-2895.
7. Settlement of the structure of your property or buckling or cracking of the deck over which your shingles are installed.

8. Damage to the shingles caused by alterations made after completion of application, including structural changes, equipment installation, painting or the application of cleaning solutions, coatings, or other modifications.
9. Improper storage, handling or other conditions beyond our control.
10. Damages caused by, or the cost to repair or replace, any non-Owens Corning® shingles.
11. Improperly designed or installed gutter or downspout systems.
12. Any costs that you incur which are not authorized in advance by Owens Corning.

### **Replacement Shingle Variations**

As a result of our ongoing efforts to improve and enhance our shingle product line, we must reserve the right to discontinue or modify our shingles, including their colors. We are not liable to you if you make a warranty claim in the future and any replacement shingles you receive vary in color either because of normal weathering or changes in our product line. You should understand that if we replace any of your shingles under this warranty, we reserve the right to provide you with substitute shingles that are comparable only in quality and price to your original shingles.

### **Payment**

Under the terms of this Limited Warranty on Roofing Shingles, the manner of payment is at Owens Corning's sole discretion and may be issued in the form of either/or a combination of cash settlement and/or material credit to an existing supplier of Owens Corning® Roofing materials. Note: The prorated material cost will be determined by the cost of the shingles at the original time of purchase.

### **Claims Process**

To make a claim under this warranty, you must do so within thirty (30) days after you discover the problem. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles or shingle samples for us to test. You must do so in order to be eligible to make a claim under this warranty. To make a claim or if you have any questions, call us at +1-419-324-2895 or visit us at [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing). If you repair or replace your Owens Corning® products before Owens Corning has made a determination on your claim, your claim may be denied

### **Limitations**

THIS WARRANTY IS EXCLUSIVE AND REPLACES ALL OTHER WARRANTIES, CONDITIONS, REPRESENTATIONS AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHETHER BY STATUTE, AT LAW OR IN EQUITY AND IS LIMITED IN LENGTH TO THE EXPRESS WARRANTY PROVIDED ABOVE UNLESS A SHORTER PERIOD IS PERMITTED BY LAW.

THIS WRITTEN WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING® SHINGLES. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY HEREIN.

YOUR REMEDY FOR DEFECTIVE SHINGLES IS FULLY DESCRIBED IN THE PRECEDING SECTION, **"HOW LONG ARE YOU COVERED."** YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION UNLESS OTHERWISE COVERED BY THE OPTIONAL OWENS CORNING PREFERRED PROTECTION LIMITED WARRANTY\* OR THE PLATINUM PROMISE™ LIMITED WARRANTY.\* WE ARE NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND INCLUDING DAMAGE TO YOUR STRUCTURE OR TO YOUR STRUCTURE'S CONTENTS WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

Some countries do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from country to country.

### Limited Warranty Information Table

Algae Resistant shingles

	Warranty Length	TRU PROtection® Nonprorated Period	Wind Warranty Protection	Wind Warranty Length	Non-Tropical Algae Warranty Length	Tropical Algae Warranty Length <sup>§</sup>
<input type="checkbox"/> Berkshire <sup>††</sup>	Lifetime	10 YRS	130 MPH** (209 KPM)	15 YRS	15 YRS	5 YRS
<input type="checkbox"/> Woodmoor <sup>††</sup>	Lifetime	10 YRS	110/130 MPH** (177/209 KPM)	15 YRS	10 YRS	5 YRS
<input type="checkbox"/> Woodcrest <sup>††</sup>	Lifetime	10 YRS	110/130 MPH** (177/209 KPM)	15 YRS	10 YRS	5 YRS
<input type="checkbox"/> WeatherGuard <sup>††</sup> HP <sup>‡</sup>	Lifetime	10 YRS	110/130 MPH*** (177/209 KPM)	15 YRS	10 YRS	5 YRS
<input type="checkbox"/> Duration <sup>††</sup> Series <sup>†</sup>	Lifetime	10 YRS	130 MPH (209 KPM)	15 YRS	10 YRS	5 YRS
<input type="checkbox"/> Oakridge <sup>†††</sup>	Lifetime	10 YRS	110/130 MPH*** (177/209 KPM)	15 YRS	10 YRS	5 YRS
<input type="checkbox"/> Supreme <sup>††</sup>	25 YRS	5 YRS	60 MPH (96 KPM)	5 YRS	10 YRS	5 YRS
<input type="checkbox"/> Classic <sup>††</sup>	20 YRS	3 YRS	60 MPH (96 KPM)	5 YRS	10 YRS	5 YRS

†† Includes TruDefinition<sup>®</sup> Duration<sup>®</sup>, TruDefinition<sup>®</sup> Duration<sup>®</sup> COOL, TruDefinition<sup>®</sup> Duration<sup>®</sup> Designer Colors Collection, TruDefinition<sup>®</sup> Duration FLEX<sup>™</sup>‡, TruDefinition<sup>®</sup> Duration MAX<sup>™</sup>, TruDefinition<sup>®</sup> Duration STORM<sup>™</sup>‡, Duration<sup>®</sup> Premium Cool and Duration<sup>®</sup> Premium shingles.

††† Includes TruDefinition<sup>®</sup> Oakridge<sup>®</sup> Shingles.

‡ WeatherGuard<sup>®</sup> HP Shingles require WeatherGuard<sup>®</sup> HP Hip & Ridge Shingles, TruDefinition<sup>®</sup> Duration FLEX<sup>™</sup> requires ProEdge FLEX<sup>™</sup> Hip & Ridge, and TruDefinition<sup>®</sup> Duration STORM<sup>™</sup> Shingles require ProEdge STORM<sup>™</sup> Hip & Ridge Shingles to complete a UL 2218, Class IV impact-resistant roof system.

\*\* 130-MPH (209 KPH) is applicable only with Owens Corning<sup>®</sup> Starter Shingle product application along eaves and rakes in accordance with installation instructions.

\*\*\* 130-MPH (209 KPH) is applicable only with 6-nail application and Owens Corning<sup>®</sup> Starter Shingle product application along eaves and rakes in accordance with installation instructions.

§ Algae resistant shingles installed in Tropical Zones are covered for a period of five (5) years following date of installation.

NOTE: When properly installed, Owens Corning<sup>®</sup> Hip & Ridge shingle warranty terms will match with the corresponding roofing shingle. (See specific Owens Corning<sup>®</sup> Hip & Ridge shingle installation instructions for details.)

Name of Homeowner \_\_\_\_\_ Name of Contractor \_\_\_\_\_ Date of Installation \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ ZIP/Postal Code \_\_\_\_\_ Country \_\_\_\_\_

Homeowner Phone \_\_\_\_\_



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